



## **National Capital Region Branch: Advocating on behalf of over 100,000 hard of hearing citizens**

The National Capital Region Branch of the Canadian Hard of Hearing Association (CHHA-NCR) is the voice for people who are hard of hearing in the National Capital Region. It is the only regional not-for-profit, consumer driven organization that advocates for the needs of more than 100,000 persons experiencing hearing loss. Some of the milestones we have helped to achieve on behalf of those who are hard of hearing include:

### **IMPROVED ACCESS TO PUBLIC EVENTS**

- Partnered with the City of Ottawa to provide Realtime Captioning at major public events
- Partnered with the National Capital Commission to provide captioning of its videos and Assistive Listening Devices at its events and public meetings
- Partnered with the National Arts Centre to select its Assistive Listening System and its official launch.

### **FOSTERING RESEARCH AND DEVELOPMENT**

- Participated in research trials of the Liberated Learning Consortium testing speech-recognition software
- Participated in various research surveys from Memorial, Dalhousie, Ryerson and McGill universities

### **EFFECTING CHANGES TO POLICY AND LEGISLATION**

- Worked with the City of Ottawa's Accessibility Committee to ensure that hard of hearing citizens are provided accessible services
- Working with the Ottawa Public Library to improve its accessibility of services and their locations for hard of hearing patrons

### **CREATING QUALITY CONNECTIONS**

- Published promotional advertisement during May-Hearing Awareness Month in the Ottawa Citizen
- Created a directory of public facilities in the National Capital Region providing assistive listening devices and services for persons with a hearing loss
- Publishes a monthly newsletter to continue to educate and inform the greater community

For more information, please visit [www.chha.ca](http://www.chha.ca) or call us toll free at 1-800-263-8068.

